



STATE OF DELAWARE

PUBLIC SERVICE COMMISSION
861 SILVER LAKE BLVD.
CANNON BUILDING, SUITE 100
DOVER, DELAWARE 19904

TELEPHONE:
FAX:

(302) 736-7500
(302) 739-4849

June 28, 2016

Mr. Franklin Caliva, III
IDT Energy Network, LLC
520 Broad Street
Newark, NJ 07102

Re: In The Matter of the IDT Energy Network, LLC (F/K/A Epiq Energy, LLC) For A Certificate to Provide Electric Supply Services within the State Of Delaware (Submitted June 6, 2016) - PSC Docket No. 16-0678

Dear Mr. Caliva,

The Delaware Public Service Commission ("Commission") is in receipt of the filing (the "Application") submitted by IDT Energy Network, LLC F/K/A Epiq Energy, LLC ("Company") for certification to broker electric supply services in Delaware. The application is incomplete as filed and additional information is necessary, as indicated below:

Section 2.1.1.5 Financial, Operation, Managerial and Technical Ability

- The Company has described the nature of the services it plans to provide within the state of Rhode Island. Please provide a description of services the Company intends to provide within the state of Delaware.
- Please provide certificates of good standing for the state of Maryland and the District of Columbia. Also, please provide active business licenses for the state of Maryland and the District of Columbia.
- Please provide a copy of the Company's non-regulated power producer license for the state of Rhode Island.
- Please provide professional resumes for Michael Stein, Alan Schwab, and Avi Goldin, the Company's officers.
- The Commission has discovered numerous complaints, including complaints lodged as recently as June of 2016, in various jurisdictions in which EPIC Energy, LLC, IDT Energy Network, LLC, IDT Energy Network, Inc. and various Genie Retail Energy, Inc affiliates operate. The complaints

allege slamming and bait-and-switch schemes among the sales tactics of representatives of the Company. Please provide a listing of any and all investigations conducted by Utility Commissions and Consumer Advocates. Also, describe the steps that have been taken to rectify the complaints received and changes that have been implemented to prevent these issues from occurring in the state of Delaware. Please include details regarding any penalties that have been assessed.

Section 2.1.6 Electric Supplier Certification

- Please provide a signed, sworn statement of verification for all subsequent filings to this application.

The Company may request that the Commission provide confidential treatment to some or all of the information contained in a document that you either wish to e-file using DelaFile or file by paper copy. When requesting confidential treatment for documents filed with the Commission, please simultaneously file a redacted, public version of the same document and an attestation that the information is not subject to inspection or disclosure to the public.

Please provide the required documentation by **July 29, 2016**.). Please note that 26 *Del. Admin. C. § 3001* (the "Supplier Rules") section 2.4 provides that incomplete applications will be closed four (4) months after the filing date. If the application is not completed within the four (4) month time frame the applicant forfeits their application filing fee and must resubmit the application with an additional filing fee.

Should you have any questions or if I can be of any assistance you may contact me at (302) 736-7539 or send questions by email to Clishona.Marshall@state.de.us.

Sincerely,

Shona Marshall

Shona Marshall
Public Utility Analyst II

CC: Ms. Donna Nickerson, Commission Secretary
Ms. Toni Loper, Public Utility Analyst II